4.3 Statement of Impartiality
Impartiality is essential for establishing and maintaining a program with integrity so that it is valid for the purpose for which it is established.

Mile2 structures its certification exams to ensure equal access to all those seeking to become certified through one of the Mile2 exams. Mile2 is continually vigilant concerning conflicts of interest. Mile2 has policies in effect to prevent and correct any such situations should they arise.

We shall act impartially with relation to:

- Applicants, candidates, and certified persons. Applications are accepted internationally and are not restricted on any criteria. No requirement to or advantage to an applicant who has taken a Mile2 training course. Access to enrollment is unfettered with purchase. Mile2 Certifications are available to all regardless of geographic location, abilities or disabilities by simplicity by purchase of the exam [see www.mile2.com].

- Policies and procedures for certification that are fair among all applicants, candidates, and certified persons. Mile2 does not collect information on which biased decisions can be made. For example, no information related to group membership is collected, and group membership does not provide any advantage for access to the certification or in any way. Mile2 exam scoring is computerized, requiring no human interaction in an effort to ensure fairness.

- There are no restrictions to certification based upon undue financial or other limiting conditions, such as membership of an association or group. Procedures shall not be used to unfairly prevent access by applicants and candidates. The application process is available internationally through the Mile2 website. In an effort to be fair and equitable, pricing is structured to be sensitive to regional economics using geographical pricing. Geographical pricing is the practice of adjusting an item's sale price based on the location of the buyer. Those regions are divided into 5 zones that are based on economic conditions. These decisions were made after consulting with Mile2 international partners [see 4.3.4 Geographical Pricing – Financial and Limiting Conditions].

- No compromise of impartial certification activities that are due to commercial, financial, or other pressures. Mile2 relationships with governments, universities and other organizations. Certification decisions are solely based on the performance of the examinee on the exam. There is no possibility in the certification decision to account for any other influence.

- Mile2 ensures that the certification activities it is providing is both objective and impartial by performing reviews to identify potential threats to impartiality or conflict of interest. We welcome your questions, concerns or comments and you may contact us at information@mile2.com.

Sincerely,

Raymond Friedman
CEO, Mile2

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